



Sevottam Compliant



भारत सरकार **GOVERNMENT OF INDIA**
वित्त मंत्रालय **MINISTRY OF FINANCE**
राजस्व विभाग **DEPARTMENT OF REVENUE**

केन्द्रीय अप्रत्यक्ष कर और सीमा शुल्क बोर्ड
CENTRAL BOARD OF INDIRECT TAXES AND CUSTOMS

सीमा शुल्क आयुक्त का कार्यालय
OFFICE OF THE COMMISSIONER OF CUSTOMS

सीमा शुल्क गृह, विल्लिंगटन आईलैंड, कोच्चिन
CUSTOM HOUSE, WILLINGDON ISLAND, COCHIN-682009

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F.No.S31/97/2019 PRD. Cus.

Dated: 15.05.2019

Sub: Request for quotations for Upgradation of the EPABX.

Custom House is planning to upgrade the EPABX System of 96 extensions with another 96 lines with the following features. On behalf of the President of India, sealed quotations are invited for the upgradation of the EPABX System at Custom House, Willingdon Island, Cochin-9.

TECHNICAL SPECIFICATIONS REUIRED FOR UPGRADING THE EXISTING EPABX SYSTEM

1. Expandable up to 256 ports.
2. Existing 96 port Extension is to be upgraded to new features like Caller ID etc.
3. Additional 96 port extension is equipped with the same EPABX System for avoid parallel connection in various extensions.
4. Total extension will be 192 numbers.
5. All extension should be connect with PRI connection with DID (Direct inward dialling)(200 numbers)
6. 8 port Auto Attendant.
7. External user programmable Music on Hold.
8. Bi Lingual Support (English & Hindi)
9. ISDN PRI 30 channel with DID facility
10. Caller ID for Internal and External calls
11. Mobile Forwarding.
12. Speed Dialing up to 900 Numbers in common pool.
13. PAD Lock facility for Outgoing facility.
14. Inbuilt Call Billing at no extra cost.
15. Call Buffer (10000 Calls)

Sealed quotations for the above work are to be submitted on or before 3.00pm on 22.05.2019 to the Commissioner of Customs, Cochin.

(**Dr. RAJI N S**)

Deputy Commissioner of Customs (Prev.)

डॉ. राजी. एन.एस, भा. रा. से

Dr. RAJI N.S, I.R.S

उप आयुक्त

Deputy Commissioner

सीमाशुल्क गृह, कोच्चिन - 9

CUSTOM HOUSE

Copy submitted to:

1. The Commissioner of Customs, Custom House, Cochin.
2. The Superintendent of Customs, EDI Section
3. Notice Board.